

August 20, 2012

John Hanson
20167 Hillsborough Blvd.
Port Charlotte FL 33954


To-Allen-Preferred Plumbing Services

I wanted to let you know how happy we have been with your service. Last week I called your company because our whole house was backing up. When I called your company I was impressed because I spoke directly with owner/plumber.

Shortly after my call, you arrived to help with our problem. In fact you arrived before the scheduled time. The plumber was professional and courteous. Your prices were reasonable and we were not sold more than necessary. I felt comfortable with your company and glad we found you.

I know for any future plumbing issues I will be contacting you. It is hard to find a company that shows up on time and does the job right the first time. My neighbor recommended you to me and I will now be recommending you to all my friends.

Again thanks,

A handwritten signature in black ink that reads "John A. Hanson". The signature is written in a cursive style with a long horizontal flourish at the end.

John